



RENTAL POLICY

- **IDENTIFICATION:**
All rentals require a local Missouri Drivers License. A rental contract must be signed and executed by this individual on every rental transaction prior to release of the equipment.

- **DEPOSITS:**
All rentals require one of the following credit cards: Mastercard, Visa, American Express or Discover.

All cards will be charged in advance for the rental amount plus any other applicable charges such as tax, delivery or merchandise. We do not accept cash or checks for deposit.

- **RESERVATIONS:**
We always suggest reserving your equipment in advance. Some larger pieces may require prepayment. Please call a branch directly or use our online reservation system. Online reservations can only be confirmed during our regular business hours.

- **TIME BASIS:**
The rental period starts when the equipment leaves and ends when the equipment is returned. Equipment can only be returned during normal store hours.

A one-day rental is based on a 24-hour period; a 4-hour rental is based on 4-hours within our business day. Overtime charges will be assessed in hourly increments.

Metered equipment such as tractors, in addition to a time basis are also limited to actual run time on the equipments hour meter. A one day rental is based on 8-hours maximum use within a 24-hour period. A 7-day rental will allow 40-hours use in 7-days and a 28-day rental will allow 160 hours of use in a 28-day period. Additional hours on the meter will be charged at the overtime rate of 1/8 of the daily rate per hour.

- **WEEKENDS:**
(Weekend Rate #1 & #2)
Items picked up after 3:00 Friday or before 10:00 am. Saturday and returned Monday morning by 9:00 am. will be charged at the rate of 1-1/2 times the daily rate. Metered equipment will be limited to 12-hours maximum use. Additional hours on the meter will be charged at 1/8 of the daily rate.

(Weekend Rate #3)
Items picked up after 10:00 am. Saturday and returned Monday morning by 9:00 am. will be charged a 1-day rate. Metered equipment will be limited to 8-hours maximum use. Additional hours on the meter will be charged at 1/8 of the daily rate.
- **FUEL:**
Fuel is the customer's responsibility. All equipment leaves full of fuel and is to be returned full of fuel. The customer will be charged at the end of the rental if the equipment is not returned full.
- **TRAINING:**
We require the customer to participate in a review and demonstration of the equipment operation before the rental period begins. At this time we are happy to spend as much time as required answering any questions related to the operation.
- **PHYSICAL INSPECTION AND DAMAGES:**
The customer is required to participate in the check-out process and physical inspection of the rental equipment. Anything the customer finds to be unsatisfactory must be indicated before the rental period begins. All repairs due to abuse or negligence will be charged to the customer upon return.
- **CLEANING:**
Customer will be responsible for abnormal cleaning charges.